



hello!

Christine M. Sealana

Customer Experience Specialist | Virtual Assistant

I am a Customer Support Representative based in Philippines. My specializations include communicating with different customers to deliver effective solutions.

About Me

I am a dedicated and detail-oriented Virtual Assistant with 5 years of experience in the BPO industry, handling both TELCO and Healthcare accounts. I specialize in administrative support, customer service, and graphic design using Canva. I am a fast learner who adapts quickly to new tools and systems, and I am committed to delivering high-quality work efficiently.

As a Customer Support/ Virtual Assistant

my goal is to assist clients by responding to customer inquiries and resolving concerns efficiently and professionally. In today's competitive digital environment, I focus on providing clear, helpful, and timely solutions to ensure customers feel heard, supported, and satisfied with every interaction.

*I've learned skills such
as:*

- *Customer service skills*
- *Communication skills*
- *Problem-solving skills*
- *Time Management*
- *Familiarity with CRM tools*
- *Team collaboration and leadership*
- *Typing and data entry*
- *Multitasking*

Tools I have used:



Work with me:

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