

## Mokhamad Akbar Basuki



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### Technical Qualification

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**TECHNOLOGY:** ProofHub, JIRA, Trello, Figma, Axosoft, TestCaseLab

**DATABASE:** MySQL, SQL Server

**PROGRAMMING TOOLS:** Python (basic/new), Java (basic/new)

**OPERATING SYSTEM:** Windows, IOS

### Project Experience

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**2025 - 2026**, Seamless Project, [PT Setiap Hari Dipakai \(Evermos\)](#)

- As **Product Manager**, responsible for defining product requirements and manage the development of a new platform for invoice generation integrated with payment services to streamline order processing. Coordinate with engineering, finance, and business teams to deliver the platform within a 1-month timeline to support business sales scaling for early 2026.

- **Technology:**  
ProofHub (project management tool), HTML (mockup application)

- **Description:**  
The Seamless Project focused on developing a new platform that integrates invoice generation with payment services to streamline order processing within the Evermos ecosystem. The system improved transaction visibility and reduced operational friction between ordering and payment processes. The platform was successfully delivered within one month to support business expansion and increased sales targets for early 2026.

**2025 - 2025**, Train Ticketing, [PT Setiap Hari Dipakai \(Evermos\)](#)

- As **Product Manager**, responsible for managing the development of a train ticketing digital product within the Evermos platform to expand digital product offerings. Collaborate with engineering and business teams to integrate train ticketing services to increase reseller engagement and GMV.

- **Technology:**  
ProofHub (project management tool), Figma (mockup/design)

- **Description:**  
The Train Ticketing product expanded Evermos' digital product portfolio by enabling resellers to sell train tickets through the platform. The initiative aimed to retain existing resellers while attracting new users, ultimately increasing transaction volume and overall GMV for the business team.
- 2025 - 2025, Flash Sale Inventory Management, [ByteDance Indonesia](#)**
- As **Product Manager**, responsible for managing system enhancements for automated inventory allocation to ensure warehouse product availability for the Lebaran 2025 flash sale campaign. Work closely with warehouse operations, logistics, and engineering teams to ensure accurate allocation and smooth fulfillment of high volume orders.
  - **Technology:**  
Lark (communication, project management, backlog item)
  - **Description:**  
This project supported the Lebaran 2025 Flash Sale campaign by improving warehouse system capabilities to automatically allocate inventory for flash sale orders. The improvement ensured that warehouse intake products were properly reserved for flash sale fulfillment, minimizing fulfillment risks and improving order processing efficiency during high demand sales periods
- 2024 - 2025, Inbound Process Improvement, [ByteDance Indonesia](#)**
- As **Product Manager**, responsible for managing improvements to the warehouse inbound system by enabling support for partial deliveries from clients with different shipment dates. Collaborate with operations and engineering teams to redesign inbound workflows and improve SLA performance for receiving processes
  - **Technology:**  
Lark (communication, project management, backlog item)
  - **Description:**  
This project enhanced warehouse inbound processes by enabling the system to handle partial deliveries arriving on different dates and shipments. The improvement provided operational flexibility for warehouse teams and reduced bottlenecks caused by dependencies on previous receiving transactions, ultimately improving inbound processing efficiency and SLA performance.
- 2022 - 2023, Evermos QA Bootcamp Program, [PT Setiap Hari Dipakai \(Evermos\)](#)**
- As **Associate QA Manager**, responsible for leading and designing the QA Bootcamp program to recruit and train fresh graduates interested in the startup and technology industry who had no prior QA experience. Develop the training curriculum, mentor participants, and coordinate with engineering teams to successfully onboard and develop two program batches consisting of 8 junior QA engineers.
  - **Technology:**  
Google Classroom
  - **Description:**  
The Evermos QA Bootcamp Program was established to build internal QA talent by recruiting fresh bachelor graduates and equipping them with practical software testing skills required in a startup environment. The program included structured training, hands-on testing practice, and mentorship, successfully producing two batches of junior QA engineers who were integrated into product development teams to support platform quality assurance.
- 2021 - 2022, QA Engineer in Reseller Platform, [PT Setiap Hari Dipakai \(Evermos\)](#)**

- As **QA Engineer**, responsible for leading QA testing activities for the Evermos mobile application release by coordinating test planning, execution, and defect tracking to ensure high product quality. Collaborate closely with engineering teams and stakeholders to identify risks, resolve blockers, and ensure each release cycle (every 2–4 weeks) was delivered on schedule with zero production bugs.
- **Technology:**  
TestCaseLab (Test Case Management system), Slack (communication), ProofHub (to record defects ticket)
- **Description:**  
This project focused on supporting continuous releases of the Evermos mobile application through structured QA processes. The QA team conducted end-to-end testing, regression testing, and release validation to ensure stable application deployment. Through strong collaboration with engineering teams and proactive risk management, the project successfully maintained high release quality with zero bugs reported after production deployment.

**2020 – 2021**, KMS Application Release, [PT Ksatria Medical Systems](#)

- As **Business Consultant**, responsible for designing the integrated architecture of the Hospital Information System by defining system workflows and creating entity relationship diagrams for Purchasing, Inventory Movement, Pharmacy, and Patient Billing modules. Collaborate with engineering teams to ensure the system design supports accurate data flow and operational integration across hospital departments.
- **Technology:**  
Codebots (define entity diagram and code generation)
- **Description:**  
The KMS Application project focused on developing an integrated hospital management system that connects core operational modules including purchasing, inventory management, pharmacy, and patient billing. The system design ensured consistent data relationships across modules and improved data integrity for hospital financial and operational processes.

**2014 – 2015**, MMS System Integration and MMS Finance Implementation, [PT Mitrais](#)

- As **Business Consultant**, responsible for designing and managing the interoperability between the MMS Hospital Information System (front office) and MMS Finance System (back office) to enable automated data transfer between operational and accounting systems. Lead the project implementation to ensure financial and operational data were transferred accurately and in real-time for client deployment
- **Technology:**  
MULE (Interoperability system)
- **Description:**  
The MMS Integration project connected hospital operational systems with accounting systems to automate financial reporting and reconciliation processes. The integration enabled real-time data synchronization between front-office hospital operations and back-office finance systems, improving financial accuracy and reducing manual data processing for hospital clients.

**2012 – 2014**, MMS Finance Application Release, [PT Mitrais](#)

- As **Business Consultant**, responsible for designing the ERP-based finance system for hospitals by defining business processes and system architecture for Accounting, Accounts Receivable, Accounts Payable, Cash Management, Purchasing, and Inventory modules. Collaborate with engineering teams to ensure integrated sub-ledger data automatically generated real-time financial reports and accurate accounting records.

- **Technology:**  
Microsoft Project (Project management system), Axosoft (defect management system), Axure (prototyping)
- **Description:**  
The MMS Finance Application project focused on developing a comprehensive ERP system for hospital financial management. The system integrated operational modules such as purchasing and inventory with accounting modules, enabling automatic generation of financial reports from sub-ledger transactions in real time. This integration improved financial accuracy, reduced manual reconciliation, and supported better financial management for hospital operations.

## **Education**

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**August 2002 – April 2008 (5 years, 8 months)**

Bachelor (Electrical Engineering) Brawijaya University - Malang, East Java, Indonesia