

# PROFESSIONAL PORTPOLIO



**LIEZL B. BENDULO**

Logistics | Warehouse | Inventory | Supply Chain Management

## CAREER OBJECTIVE

- To contribute strong expertise in logistics, warehouse management, and supply chain optimization to a dynamic FMCG or manufacturing organization, driving operational excellence, cost efficiency, and service reliability.



## EDUCATIONAL BACKGROUND

**Masters in Business Management Major in Finance - 2022 1st year**

Mindanao State University General Santos City

**Bachelor of Science in Civil Engineering - 1998**

Graduate

Mindanao State University General Santos City



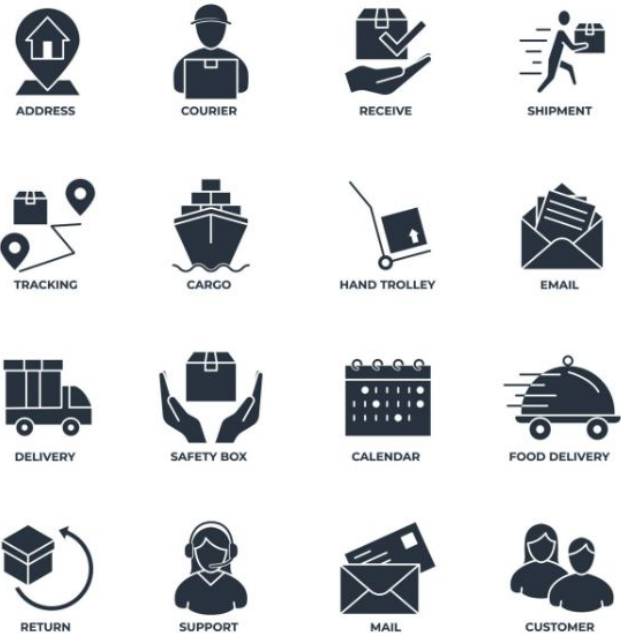
# TECHNICAL SKILLS

- ERP Systems: SAP B1, NetSuite, JD Edwards, Acumatica, Exact Globe, BPCS
- Advanced Microsoft Excel (Reporting, Data Analysis, Dashboards)
- Warehouse Equipment Operation (Forklift, Material Handling Equipment)



# CERTIFICATIONS & TRAINING

- Certified Professional in Warehouse Management (CPWM)
  - IATA Dangerous Goods Regulations (Category 3)
  - ISO 22000 / FSSC 22000 Food Safety Certification
  - Lean Kaizen & Value Stream Mapping
  - Operational Excellence & Root Cause Analysis
- Certified Trainer – Franklin Baker University



**DELIVERY  
LOGISTICS**

# PROFESSIONAL SUMMARY

- Results-driven Logistics and Supply Chain professional with 20+ years of progressive experience in FMCG manufacturing and distribution environments. Proven expertise in warehouse operations, inventory management, export logistics, and end-to-end supply chain optimization.

- Demonstrated success in improving operational efficiency, reducing costs through continuous improvement initiatives, and strengthening inventory accuracy from 96% to 99.96%. Experienced in managing high-volume export shipments averaging 120+ full container loads (FCL) to multiple international destinations.

- Strong leadership background managing teams of direct employees and third-party service providers in fast-paced, high-compliance manufacturing environments



# CORE COMPETENCIES

- Warehouse Operations Management (Inbound & Outbound)
- Inventory Control & Accuracy Optimization
- Supply Chain Planning & Execution
- Export/Import Logistics Coordination
- Third-Party Logistics (3PL) Management
- Lean Manufacturing / Continuous Improvement (Kaizen, DMAIC)
- Cost Reduction & Process Optimization
- KPI Development & Performance Monitoring
- Team Leadership & Workforce Management
- ERP / Inventory Systems Management



## KEY ACHIEVEMENTS

- Championed plant-wide cost-saving initiatives resulting in significant reduction of logistics and operational expenses
- Improved inventory accuracy from 96% to 99.96% through strengthened controls, cycle counting, and ERP system optimization
- Managed workforce of 14 regular employees and 80 service providers in a 10,000 sqm warehouse facility
- Handled 120+ FCL monthly export shipments to multiple international destinations
- Consistently achieved high service levels, on-time delivery performance, and regulatory compliance across global supply chain operations



# PROJECT-BASED IMPROVEMENT INITIATIVES (DMAIC / LEAN / KAIZEN)

- DMAIC - Inventory Accuracy Enhancement Project:** Defined and measured inventory variances, analyzed root causes of discrepancies, implemented improved cycle counting methodology, and controlled process deviations, resulting in sustained inventory accuracy improvement up to 99.96%.
- Lean - Warehouse Layout Optimization Initiative:** Applied Lean principles to redesign warehouse flow, reduce material travel time, and improve picking efficiency, leading to faster order processing and reduced operational bottlenecks.
- Kaizen - Logistics Cost Reduction Program:** Implemented continuous improvement activities focused on transportation scheduling, load optimization, and vendor coordination, contributing to measurable reduction in logistics-related costs.
- Root Cause Analysis - Shipment Delay Reduction:** Conducted structured RCA on recurring export delays, identified process gaps in documentation and coordination, and introduced corrective actions to improve on-time shipment performance.
- Standardization Initiative - Cycle Counting Process:** Developed standardized cycle counting procedures aligned with ERP system controls, improving data integrity, audit readiness, and inventory visibility across all warehouse zones.

# PROFESSIONAL EXPERIENCE

## **Warehouse and Inventory Manager**

**Alliance Select Foods International, Inc. | June 2025 - Present**

- Lead warehouse, inventory, and shipping operations aligned with overall supply chain strategy
- Maintain high inventory accuracy through SAP-driven controls, audits, and monitoring systems
- Drive continuous improvement initiatives across warehousing and distribution functions
- Collaborate with cross-functional teams to enhance supply chain efficiency and responsiveness
- Ensure strict compliance with GMP, GWP, food safety, and regulatory standards

## **Warehouse and Logistics Manager**

**Franklin Baker Company of the Philippines | September 2020 - June 2025**

- Managed end-to-end supply chain operations including warehousing, transportation, and global distribution
- Led plant-wide cost reduction initiatives resulting in significant logistics and operational savings
- Improved inventory accuracy from 96% to 99.96% through enhanced process controls and ERP optimization
- Supervised 14 employees and 80 service providers across warehouse and logistics operations
- Oversaw 10,000 sqm warehouse operations, improving layout efficiency and workflow design
- Managed 120+ FCL monthly export shipments to international markets
- Coordinated with global shipping lines, trucking providers, and 3PL partners
- Ensured compliance with international shipping regulations and customer requirements

# PROFESSIONAL EXPERIENCE

## **Logistics Manager**

**Roxas Sigma Agri-Ventures, Inc.** | August 2019 - September 2020

Supervised logistics, transportation, and warehouse operations

Ensured efficient movement of goods across supply chain networks

Monitored KPIs including delivery performance, cost efficiency, and inventory levels

Implemented process improvements to enhance productivity and service quality

## **Warehouse and Logistics Manager**

**Prifood Corporation** | March 2017 - August 2019

Directed warehouse and distribution operations with focus on efficiency and cost control

Implemented ISO 9001-aligned process improvements

Strengthened inventory accuracy through cycle counting and reconciliation programs

Managed workforce performance and operational planning activities

## **Finished Goods Inventory and Warehousing Supervisor**

**Dole Philippines, Inc.** | September 2007 - March 2017

Supervised warehouse operations ensuring compliance with quality and inventory standards

Managed storage of dry, chilled, and frozen finished goods

Coordinated with QA and supply chain teams for product disposition and compliance

## **Earlier Roles - Dole Philippines, Inc. | 2000 - 2007**

Finished Goods Inventory Analyst

Container Manifest Operator

Stuffing / Stock Transfer Checker

Forklift Operator

# SUPPLY CHAIN KPI DASHBOARD SUMMARY

Key performance indicators tracked and managed:

- Inventory Accuracy (%): Target  $\geq 99\%$
- Order Fulfillment Rate (%): Target  $\geq 98\%$
- On-Time Shipment Delivery (%): Target  $\geq 95\%$
- Warehouse Efficiency (Throughput per Man-hour)
- Stock Variance (% Shrinkage)
- Container Utilization Rate
- Logistics Cost per Unit / per Shipment



## CHARACTER REFERENCE

- Angel Arias - Country Manager, Dedicated Cargo Forwarding | 0917-507-4164
- Ramil Bansale - Senior Purchasing Manager, Franklin Baker Co. | 0917-805-8247
- Joel A. Inson - Plant General Manager, Franklin Baker Inc. | 0917-580-3667
- Rolando C. Maliwat Jr. - Managing Director, Dole Philippines Inc.

## CONTACT INFORMATION

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